September 10, 2018

Fire Chief's Report

Stats – As we predicted another busy month for us. Response times are still looking good overall. In fact, we had our second best overall average response time in August. We continue to trend lower which is good. The officers and I are continually discussing how we can improve our response times.

FF Hiring process – We made a conditional job offer to Kevin Moberg. He is currently one of our part time firefighters. He now has to go through medical and psychological evaluations as well as a background check.

Cushman predictions – Don't forget to get your predictions into me. I would be happy to explain some of the items in detail if you're not sure what kind of prediction to make. If you don't want to make any predictions that also is fine, I will just go with what I have received.

ESO Fire – After evaluating the software for the last year we have decided to transition from FireHouse for Incident reporting to ESO Fire. We already use ESO for our EMS reporting so we are hoping that it will be an easy transition. This also means times should download directly to the report just as they do for the EMS reports. It's also less expensive which is a positive.

Labor Management Update – We had our monthly LM meeting last week. Nothing of major importance discussed although Jerry or Erik can report on the highlights from their perspective if they wish. The shift realignment is still a bit of a concern with some FFs. We also discussed the procedure for vacation and Kelly day selections for 2019, we would like to use an automated feature in CrewSense to do that, and how we are running our cadet and EMT classes.

Open House – Another awesome Open House. I absolutely have to give credit to my staff who pulled off another amazing event. Craig and Linda and especially Darla have got this event down pat. We had over 100 citizens drop by.

2018 Response Times

	2016 (Avg)	2017 (Avg)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Avg	7:29	7:18	6:49	7:50	7:36	7:04	6:43	6:49	6:51	6:26					6:57
90th Percentile	12:13	11:49	11:17	13:16	12:10	12:07	10:35	11:08	10:58	10:49					11:41

Incidents

	2016 (Avg)	2017 (Avg)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg
Total Calls	158	167	165	143	142	134	168	162	216	185					164
Coinciding Calls at Time of	23.7	24	24	17	18	6	20	13	40	26					20.5
Dispatch	15%	14%	15%	12%	13%	4%	12%	8%	19%	14%					12%
Fire (100)	3.0	3.2	1	4	2	1	7	6	6	5					4.0
Explosion (200)	0	0	0	0	0	0	0	0	0	0					0
Rescue, EMS (300)	106	107.9	127	82	104	93	117	107	141	125					112
Hazardous Condition (400)	2.5	2.5	3	13	1	3	5	1	1	3					3.8
Service Call (500)	29	36	18	29	18	27	25	22	42	34					26.9
Good Intent (600)	9.7	9.3	6	9	11	5	10	16	14	11					10.3
False Alarm (700)	5.9	7.2	8	6	6	5	4	10	9	7					6.9
Weather (800)	0.3	0	1	0	0	0	0	0	3	0					
Special (900)	0.8	0	0	0	0	0	0	0	0	0					
Stn 1-1	15.4	15.4	9	20	15	13	8	19	13	19					14.5
Stn 1-2	53.8	51.8	51	49	44	47	62	48	65	71					54.6
Stn 1-3	39.2	44.7	47	21	38	36	37	40	51	42					38.6
Stn 1-4	23.7	28	31	17	17	16	31	27	40	25					26.5
Stn 1-5	20.4	22.1	18	25	27	21	27	19	25	23					23.9
Marine	4.4	2.7	0	1	0	1	2	5	14	2					3.1
Mutual Aid - Given	0.8	2.7	4	1	3	0	1	4	8	3					3.1

YTD Response Times

	2015	2016	2017	YTD
Stn 1-1	0:08:04	0:08:14	0:07:39	0:08:11
90th percentile	0:11:37	0:11:45	0:10:32	0:11:03
Stn 1-2	0:06:26	0:06:18	0:06:16	0:05:54
90th percentile	0:11:17	0:11:17	0:10:30	0:10:40
Stn 1-3	0:07:41	0:07:44	0:07:09	0:05:59
90th percentile	0:11:23	0:11:52	0:11:28	0:09:08
Stn 1-4	0:07:25	0:06:44	0:06:38	0:07:01
90th percentile	0:13:16	0:10:36	0:11:16	0:11:46
Stn 1-5	0:09:30	0:10:19	0:10:07	0:10:08
90th percentile	0:14:29	0:15:25	0:15:33	0:15:47

Average Response Times

Average 90th Percentile

2018 Average Response Times