March 26, 2018



Fire Chief's Report

Community presentations – We were at the 55+ Resource Fair where we staffed a table and handed out EMI tubes. Thanks to C Shift for taking care of that.

Software/Hardware updates – 30 days after the update process started with Spillman and FireHouse now seems to be partially working, as of today. IAR is still inoperative for call notification but it does appear to be working for call backs. CrewSense, on the other hand, is working well. Of course, it's not associated with Spillman. Brandi is going to be coming to our Admin Staff meeting next week to show us how we can track Admin personnel. I hope to be able to get away from paper approvals of vacation time and sick leave. It will also be a little easier to see who is working on a specific day. At least one departmental computer has been replaced but we still have many more which are obsolete.

Hiring process – Scott Webb recently started as the replacement for Ryan Shaughnessy and Dave Winship, who will be replacing Vern Matlick, is currently going through a background check. He will be starting as soon as the results come back and are approved. Vern will be leaving on April 5th. That exhausts our FF hiring list but at this time I don't anticipate any more openings. We are also down to only one individual on our Captain's promotional list so I have asked Captain Allen to put another testing process together.

Training – Chief Helgeland and Chief Schick will be in class all this week. Every day except Thursday Chief Schick will be in District. On Thursday he will be attending a Senior Officials Workshop for All-Hazards Preparedness in Oak Harbor.

2018 Response Times

	2016 (Avg)	2017 (Avg)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Avg	7:29	7:18	6:49	7:50										
90th Percentile	12:13	11:49	11:17	13:16										
Incidents														_
Total Calls	158	167	165	143										
Coinciding Calls at Time of	23.7	24	24	17										
Dispatch	15%	14%	15%	12%										
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Fire (100)	3.0	3.2	1	4										
Explosion (200)	0	0	0	0										
Rescue, EMS (300)	106	107.9	127	82										
Hazardous Condition (400)	2.5	2.5	3	13										
Service Call (500)	29	36	18	29										
Good Intent (600)	9.7	9.3	6	9										
False Alarm (700)	5.9	7.2	8	6										
Special (800)	0.3	0	1	0										
Weather (900)	0.8	0	0	0										
Stn 1-1	15.4	15.4	8	15										
Stn 1-2	53.8	51.8	57	57										
Stn 1-3	39.2	44.7	46	28										
Stn 1-4	23.7	28	31	17										
Stn 1-5	20.4	22.1	18	25										
Marine	4.4	2.7	0	1										
Mutual Aid - Given	0.8	2.7	4	1										

YTD Response Times

	<u> 2015</u>	<u> 2016</u>	<u>2017</u>	<u>YTD</u>
Stn 1-1	0:08:04	0:08:14	0:07:39	0:09:00
90th percentile	0:11:37	0:11:45	0:10:32	0:12:08
Stn 1-2	0:06:26	0:06:18	0:06:16	0:06:16
90th percentile	0:11:17	0:11:17	0:10:30	0:10:57
Stn 1-3	0:07:41	0:07:44	0:07:09	0:06:57
90th percentile	0:11:23	0:11:52	0:11:28	0:08:52
Stn 1-4	0:07:25	0:06:44	0:06:38	0:06:32
90th percentile	0:13:16	0:10:36	0:11:16	0:12:24
Stn 1-5	0:09:30	0:10:19	0:10:07	0:09:08
90th percentile	0:14:29	0:15:25	0:15:33	0:14:11





