

June 13, 2016



### **Fire Chief's Report**

- 1) 2015 Annual Financial Report was filed on May 25, 2016. A copy was placed in your mail box for your review. This report is created by our Finance Manager Linda Layton along with our finance software provider BIAS.
- 2) Ambulance update - Graphics are currently being designed. Radios will still have to be installed once they arrive. The Gurney bases for the electric stretchers will have to be installed. We still need to make room for them.
- 3) St 2 HVAC - Completed, crews are very thankful. 4Seasons did a good job with the installation with minimal impact on our crews and station function.
- 4) Public access to the stations - We had some issues with private citizens wandering the crew areas in the stations. We need to remind everyone that the access code is not to be given out to private citizens. We are working on ways to restrict access to crew areas. Electronic key cards would allow us to individualize access and to track who is making entry.
- 5) Community Paramedic update - I had a long phone call with one of our frequent users who was very upset with the way she thought she was treated on some of the calls. I tried to explain to her how we run our calls but I wasn't sure that I was getting through to her. I asked Ken to follow up which he did. I think it was very successful. He took over an EMI kit, sat and talked with her some more, talked to her care giver. I think this is exactly what we want this program to accomplish.
- 6) Communications - Standing committee should be reformed with a spot on the agenda each meeting. I have contacted Liz Loomis to see if she was available to assist us with our communication needs.

**2016 Response Times**

	2015 (Avg)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Avg	7:35	8:01	7:45	7:12	7:12	7:13							
90th Percentile	12:08	13:54	12:26	12:08	11:42	11:20							

**Incidents**

Total Calls	164	124	131	190	142	162							
Coinciding Calls at Time of Dispatch	25.9	11	20	62	20	16							
	16%	9%	15%	33%	14%	10%							

Fire (100)	5.8	2	4	5	3	0							
Explosion (200)	0	0	0	1	0	0							
Rescue, EMS (300)	105	94	95	92	98	96							
Hazardous Condition (400)	4.3	4	0	14	2	4							
Service Call (500)	32	14	14	60	17	33							
Good Intent (600)	9.9	4	8	10	15	13							
False Alarm (700)	6.1	3	9	3	6	7							
Special (800)	0	0	1	3	0	0							
Weather (900)	0	0	0	1	0	6							

Stn 1-1	18.6	15	15	16	8	13							
Stn 1-2	45.3	40	35	59	45	56							
Stn 1-3	46.1	30	40	56	42	41							
Stn 1-4	26.7	23	19	27	27	25							
Stn 1-5	23.3	16	22	29	12	19							
Marine	2.5	0	0	1	4	6							
Mutual Aid	3.3	0	0	2	3	2							

## YTD Response Times

Stn 1-1	0:08:44
90th percentile	0:12:18
Stn 1-2	0:06:17
90th percentile	0:11:38
Stn 1-3	0:07:32
90th percentile	0:11:42
Stn 1-4	0:06:34
90th percentile	0:10:40
Stn 1-5	0:10:12
90th percentile	0:14:50