

October 8, 2018



Fire Chief's Report

Stats – Our summer rush is over, September is much slower which is typical. Last time Commissioner Lich had asked for the graphed data to be spread out which makes it look like there is a lot of variability and overlap, which is true. The trend continues as we have seen over the last several years, at least since 2015, we are slowly improving our response times, 10-20 seconds improvement in average response times. You can tell that we are staffing St 3 full time now. This is best seen when looking at the entire year as in the table.

Exceeding Customer Expectations – Chief Schick attended a one day class on Sept 26 entitled “Exceeding Customer Expectations”. Much of the class was focused on internal customers. I have the text book and a copy of the slides if anyone is interested in viewing those.

Mechanic Hiring process – We have received around eight applications, Jay and Linda are going through them now. The assessment process will be conducted with the help of the Wash St EVT association on October 16th. Chief's interviews will be held on the morning of the 17th and we will make a conditional offer that day if possible. With a background check and a medical exam it will probably be December before we have a new mechanic on board.

Flames meeting – We had a really nice time at the Flames meeting last Thursday. Their questions and my prepared answers are available. Commissioners Trembl and Evans were able to attend with Chief Schick. Our takeaway from the meeting is that they are very interested in how we are going to improve response times on the south end and they want to partner with us in accomplishing that. They now see the issues the country is facing, not just Camano Island, when it comes to volunteer programs.

PRA request – We recently had a PRA request to search our email archives for certain words and individuals. Our IT company did the search and came up with about 1500 pages of material. Luckily we asked the person who filed the request to narrow down the dates. Total cost was around \$600 for the search.

2018 Response Times

	2016 (Avg)	2017 (Avg)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Avg	7:29	7:18	6:49	7:50	7:36	7:04	6:43	6:49	6:51	6:26	7:01				6:58
90th Percentile	12:13	11:49	11:17	13:16	12:10	12:07	10:35	11:08	10:58	10:49	10:21				11:26

Incidents

	2016 (Avg)	2017 (Avg)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	<u>Avg</u>
Total Calls	158	167	165	143	142	134	168	162	216	185	138				161
Coinciding Calls at Time of Dispatch	23.7	24	24	17	18	6	20	13	40	26	24				20.5
	15%	14%	15%	12%	13%	4%	12%	8%	19%	14%	17%				13%
Fire (100)	3.0	3.2	1	4	2	1	7	6	6	5	4				4.0
Explosion (200)	0	0	0	0	0	0	0	0	0	0	0				0
Rescue, EMS (300)	106	107.9	127	82	104	93	117	107	141	125	96				110
Hazardous Condition (400)	2.5	2.5	3	13	1	3	5	1	1	3	1				3.4
Service Call (500)	29	36	18	29	18	27	25	22	42	34	22				26.3
Good Intent (600)	9.7	9.3	6	9	11	5	10	16	14	11	10				10.2
False Alarm (700)	5.9	7.2	8	6	6	5	4	10	9	7	3				6.4
Weather (800)	0.3	0	1	0	0	0	0	0	3	0	0				
Special (900)	0.8	0	0	0	0	0	0	0	0	0	0				
Stn 1-1	15.4	15.4	9	20	15	13	8	19	13	19	16				14.7
Stn 1-2	53.8	51.8	51	49	44	47	62	48	65	71	40				53.0
Stn 1-3	39.2	44.7	47	21	38	36	37	40	51	42	34				38.1
Stn 1-4	23.7	28	31	17	17	16	31	27	40	25	24				26.2
Stn 1-5	20.4	22.1	18	25	27	21	27	19	25	23	18				23.2
Marine	4.4	2.7	0	1	0	1	2	5	14	2	2				3.0
Mutual Aid - Given	0.8	2.7	4	1	3	0	1	4	8	3	3				3.1

YTD Response Times

	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>YTD</u>
Stn 1-1	0:08:04	0:08:14	0:07:39	0:08:13
90th percentile	0:11:37	0:11:45	0:10:32	0:11:08
Stn 1-2	0:06:26	0:06:18	0:06:16	0:05:57
90th percentile	0:11:17	0:11:17	0:10:30	0:10:44
Stn 1-3	0:07:41	0:07:44	0:07:09	0:06:01
90th percentile	0:11:23	0:11:52	0:11:28	0:09:27
Stn 1-4	0:07:25	0:06:44	0:06:38	0:07:04
90th percentile	0:13:16	0:10:36	0:11:16	0:11:49
Stn 1-5	0:09:30	0:10:19	0:10:07	0:09:59
90th percentile	0:14:29	0:15:25	0:15:33	0:15:15

